

# Patrick Jedrzejko

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## Skills

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**Programming Languages:** Java (Spring), Python, SQL, HTML, CSS, GraphQL

**Analysis/Tools:** SAP, Google Big Query, Tableau, Github/Git, Jira, Docker, Linux

## Experience

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**Technology Field Captain**, The Home Depot – Toronto, ON October 2024 – Present

- Drafted instructions for on-boarding field captains and vendors resulting in project deliverables being delivered weeks early.
- Supported POS teams with release validations, ensuring POS releases were stable and bug-free.
- Developed and maintained the Technology VOA Committee's sharepoint website.

**Replenishment Analyst (IPR)**, The Home Depot - Toronto, ON July 2023 – October 2024

- Analyzed and adjusted key forecasting parameters for 20,000+ articles in support of Downtown Toronto's unique small-format stores. Reduced inventory by \$100,000 while maintaining supply chain's business objectives.
- Assisted in leading a team of 15+ on-shore and off-shore analysts to close ~35,000 yearly tickets.
- Developed new Excel VBA/Macros to increase the team's ticket resolution speeds by 15%.
- Supported core IPR teams to achieve 98.8% in stock values, the highest since 2019's pandemic.

**Department Supervisor**, The Home Depot – Brampton, ON Sept 2021 – July 2023

- Lead and trained 50+ associates with daily operation tasks.
- Increased LTSA (Likely to Shop Again) scores by becoming a licensed machine trainer and shrinking wait times for customers.

## Projects

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**MerchantID Generator** patrickjed.com

- Created a MerchantID generator for the Field Captains to utilize when calling our pinpad vendor for updates.
- Used Python/Tkinter the GUI. Hosted locally for ease of distribution to team members machines.

### In-Aisle Hackathon- QR Code Assistance

- Worked with a team of 16 developers, QAs, and scrum masters to bring a proof of concept to life in 3 days.
- Served as the point of contact for testing in-store when bringing the project into production.

### SnowQL Help-Desk Reporting (ServiceNow)

- Lead development in building a new reporting pipeline for the Supply Chain help-desk team.
- Utilized GraphQL APIs and Python to pull data directly from Service Now to speed up ticket resolution times by 5%.

## Education

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**Western Governors University** – BSc in Computer Science October 2025

**Toronto Metropolitan University** – BCom in Business Management June 2021